

LA STAZIONE DELL'ACQUA

Simple rules for your safety

Legal provisions

- the obligation to stay at home in presence of fever (over 37.5 °) or other flu symptoms. In both cases, we firmly invite you to call your GP or PLS;
- the obligation to stay at home if you have been in contact with people positive to Covid-19 virus in the previous 14 days;
- the awareness and acceptance of the fact of not being able to stay, and of having to declare it promptly, where, even after entry, there are dangerous conditions (symptoms of flu, onset of fever, etc);
- the commitment to comply with all the hygienic provisions and those relating to the spacing measures of correct behaviour.

Registration

All data necessary for registration will be requested by e-mail when confirming the booking of your stay. These data are requested by the public security authority and are not subject to storage by us.

Personal Protective Equipment

Guests must use masks inside the structure whenever it is not possible to maintain the minimum interpersonal distance of one meter.

To reduce the use of gloves inside the structure, gel disinfectant dispensers are positioned in all those places where the guest must or can touch objects or parts of the structure.

Masks and surface disinfectants are available for guests who request them. You will be shown the baskets for the disposal of used masks and gloves.

Breakfast and dinner

A table is assigned to customers throughout their stay. We guarantee a minimum distance between the tables of m. 1.30, with a minimum interpersonal distance of m. 2, except for people belonging to the same family or if staying in the same room.

For dinners, the menu is displayed on a special slate, as is the wine list.

In the event of possible congestion of the restaurants located near our structure, guests are allowed to have takeaway meals in the common areas (not in the rooms).

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Hot drinks

There is a samovar and a Nespresso machine available for guests for hot drinks.

The use is bound to the following rules for the guest:

- wear the mask;
- use the sanitizing gel before touching the dispensers;
- do not gather around the machines;
- put the used cups on the appropriate tray.

Cleaning, disinfection and general sanitization

In addition to the products usually used for cleaning, the following are adopted:

- sanitizing spray detergents for surfaces, bathrooms and surfaces. (OKY di Kiter, Ministry of Health's decree, num. 5443, 22nd February 2020);
- degreasing disinfectants for all surfaces (Alcor di Kiter, surgical medical center n. 19761);
- hand sanitizers and disinfectants for hand hygiene;

The cleaning and disinfection of the surfaces most frequently touched in the rooms intended for administration at the end of the breakfasts and any dinners is guaranteed.

The daily tidying of the rooms foresees the normal cleaning practice.

Upon arrival of a new customer, disinfection is also carried out with the products specified above. The same thing happens for apartments.

Disinfection is guaranteed at least twice a day and, in any case, according to the use of the spaces.

Presence of an infected person by Covid-19

It is mandatory to interrupt any activities for the time strictly necessary to perform the sanitization of the rooms and common areas, according to the procedures indicated in Ministry of Health's decree, num. 5443, 22nd February 2020.

Information

At the entrance, special signs are installed which remind everyone of the rules of conduct.